

# CONFERENCE SCHEDULE



#2017EMEAUC  
#usiemeax



DAY	TIME	Room G102/G103	Room G104/G105	Room G106/G107
MONDAY	8:00am - 9:00am	Registration		
	9:00am - 10:30am	Opening Keynote (A)		
	10:30am - 10:45am	Coffee Break		
	10:45am - 12:00pm	Opening Keynote (A)		
	12:00pm - 1:00pm	Lunch		
	1:00pm - 1:45pm	A New Dimension of Exhibitions: The Exhibitor Portal & Exhibition Floor Plan (E)	Registration revamped! Create an innovative attendee experience (C)	CRM for Venues: Proven Strategies to Maximize Your Sales Success (V)
	2:00pm - 2:45pm	Evolving Business Models (A)	Les meilleures pratiques d'Ungerboeck Software pour sites événementiels (V)	The New Dashboard and Reporting for Venues and Organizers (E, V)
	2:45pm - 3:00pm	Snack Break		
	3:00pm - 3:45pm	The Event Industry in Transformation (A)	v20 Trucs & Astuces (A)	Exhibitor Service Center: Das Aussteller-Servicecenter (E)
	4:00pm - 4:45pm	The Ungerboeck Journey at RAI Amsterdam (A)		
4:50pm - 6:00pm	Networking Happy Hour			
TUESDAY	08:30am - 9:15am	Exhibitor Service Center: Raising the Bar on Exhibitor Sales and Services (E)	Conference Organizers Collaboration (C)	Das neue Dashboard & Berichtswesen für Venues & Veranstalter (V)
	09:25am - 10:10am	QNCC: Beyond Convention (A)	Exhibitor Service Center: Le centre de services aux exposants (E)	V20 Tipps & Tricks und Best Practices (A)
	10:10am - 10:30am	Coffee Break		
	10:30am - 11:15am	Digitize your Venue - Digital and Technical Services for Your Venue (V)	Discover the new face of Speaker & Abstract Management in Ungerboeck (C)	Exhibition Organizers Collaboration (E)
	11:25am - 12:10pm	API 2016: What Is It & What's New? (A)	CRM Best Practices For Successful Exhibitions Organizers (E)	Facility Maintenance Collaboration (V)
	12:10pm - 1:10pm	Lunch		
	1:10pm - 1:55pm	Best Practices for Venues (V)	Le nouveau tableau de bord & les capacités de reporting du logiciel (E, V)	Using innovation to get the most out of Ungerboeck (by Melbourne Convention & Exhibition Centre) max. number of attendees: 20 (A)
	2:05pm - 2:50pm	Advancing v20 Usage (customer presentation) (A)	The Delegate Journey - Create an Incredible Attendee Experience with the Right Event Technology (C)	How to Plan Your Successful Upgrade: From Decision Making to Change Management (A)
	3:00pm - 3:45pm	The keys of success... (by Palais des Festivals et des Congrès de Cannes) (A)	V20 Tips & Tricks and Best Practices (A)	Venues & CVBs Collaboration (V)
	3:45pm - 4:00pm	Snack Break		
	4:00pm - 4:45pm	Closing Session		
	6:00pm - 11:00pm	Dinner Event		

Times & Sessions Subject to Change.

**LEGEND:** Education & Training Innovation & Thought Leadership Collaboration & Product Design Experience Sharing & Networking

Sessions that are not flagged are held in English.

All industries

Venues / CVBs

Exhibitions

Conferences